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**Meeting:** Social Care Health & Housing Overview and Scrutiny Committee  
**Date:** 3 December 2009  
**Subject:** Quarter 2 Performance Report  
**Report of:** Portfolio Holders for Social Care Health & Housing  
**Summary:** The report highlights the Quarter 2 performance for the Department

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Contact Officer: Ian Porter, AD Policy, Partnerships & Performance  
Public/Exempt: Public  
Wards Affected: All  
Function of: Council

**RECOMMENDATIONS:**

1. that the Committee notes and considers this report
2. that the Committee considers any issues from this report that could form part of their work programme

**Introduction**

1. The Council's framework for performance management supports the delivery of CBC's priorities. Those indicators that have been identified as 'critical' now form the quarterly corporate performance suite – included at Appendix A.
2. This is the second Quarterly Performance Report for Central Bedfordshire Council. The Budget Monitoring Report will be presented to the Committee at the same time as this Quarterly Performance Report to provide a better link between performance and finance issues.

**Quarter 1 – Key Messages**

3. As this is only the second Performance Report for Central Bedfordshire, work is still on going to ensure that we can accurately report on all of the indicators quarterly.

**Conclusion and Next Steps**

4. The Committee is also asked to consider any issues from this report that could form part of its work programme.

## **CORPORATE IMPLICATIONS**

### **Council Priorities:**

The Quarterly Performance Report underpins the delivery of the Council's Priorities

### **Financial:**

None directly but there are possible investment decisions to improve performance

### **Legal:**

None

### **Risk Management:**

Areas of ongoing underperformance are a risk to both service delivery and the reputation of the Council

### **Staffing (including Trades Unions):**

None

### **Equalities/Human Rights:**

It is important that consideration is given to all our Central Bedfordshire communities when considering public facing performance indicators – particularly vulnerable groups.

### **Community Safety:**

None

### **Sustainability:**

None

### **Appendices:**

Appendix A – (Quarter 2 Performance Report)

Appendix B – Budget Monitoring Report